

WIC EQUIPMENT INVENTORY 2013 - SURVEY FOLLOW-UP

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ARIZONA DEPARTMENT OF HEALTH SERVICES

JULY 2013

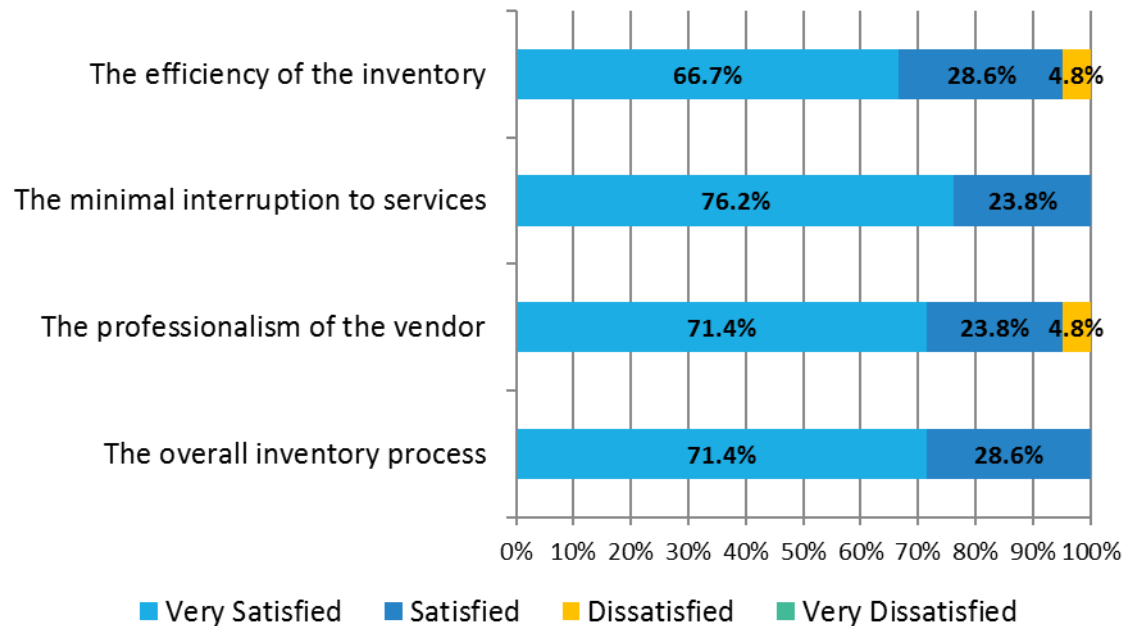


AGENDA

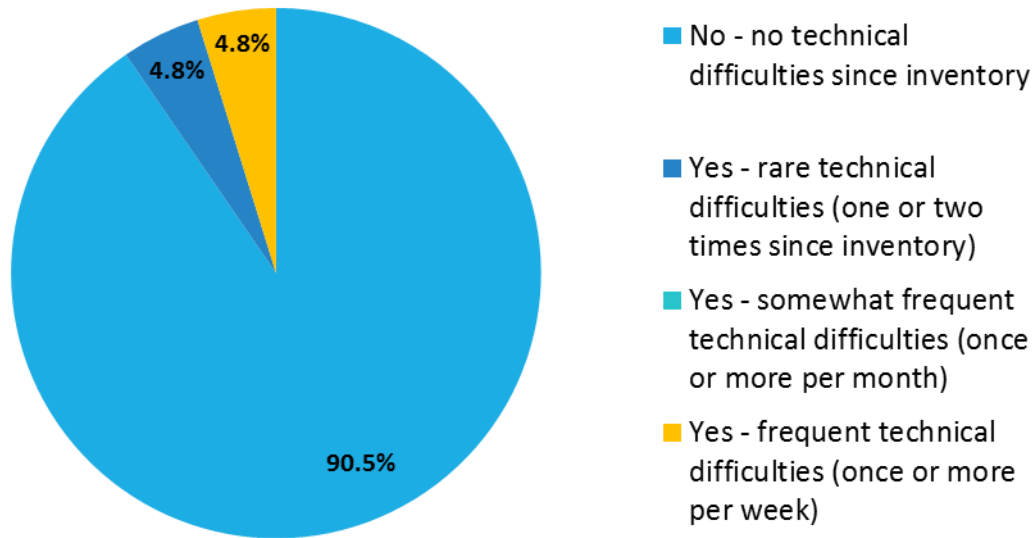
- Review Questions and Responses
- Discuss Improvements and Next steps
- Open Questions



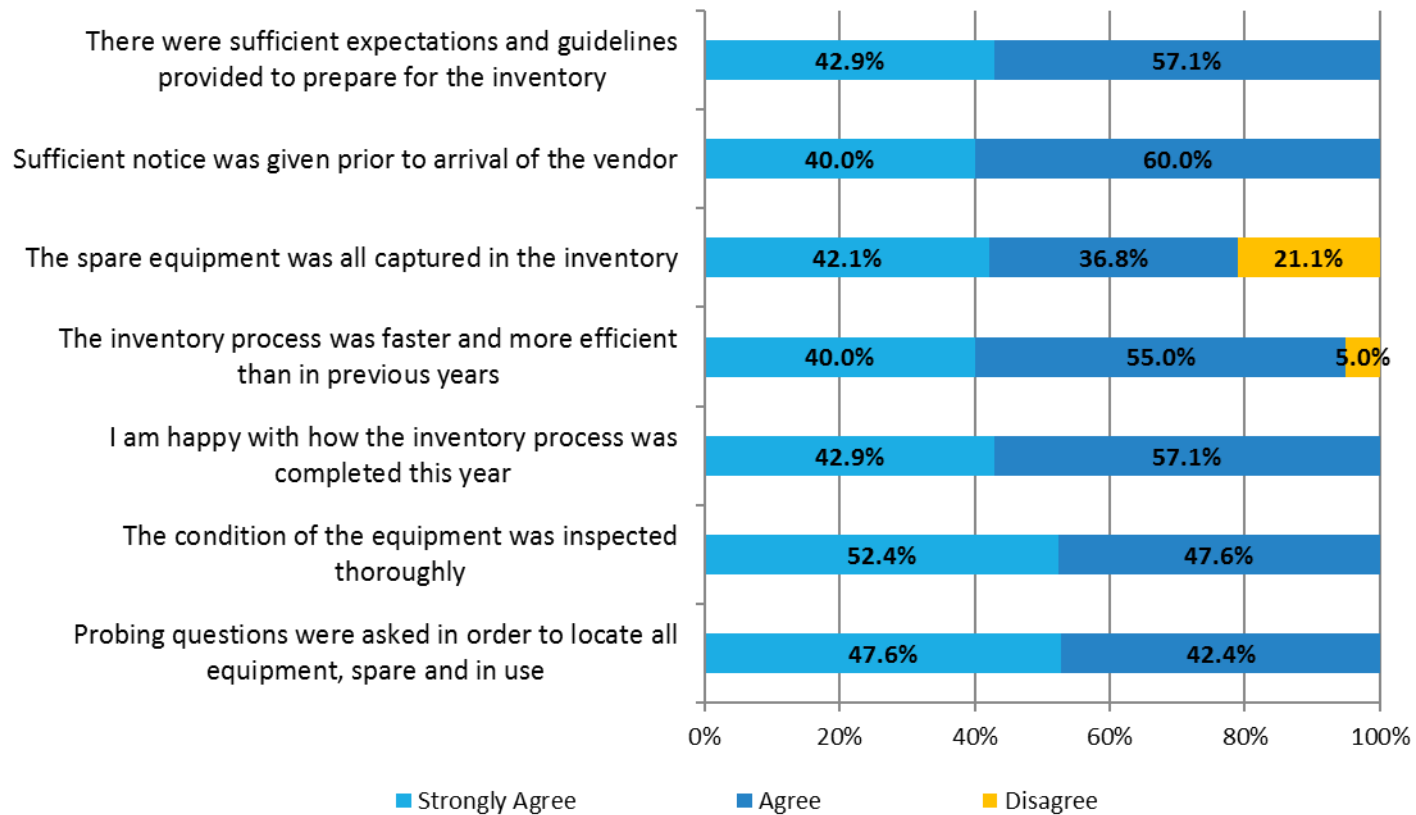
Satisfaction with the 2013 WIC inventory process



Technical difficulty experienced with printers since the inventory



Respondent agreement with statements describing the inventory process



Comments about the 2013 inventory process

- I believe the inventory process was completed very quickly and efficiently. Client services were not interrupted at all during the process.
- I instructed our Staff at the various locations to direct the vendor to where laptops, etc. were located so those would be captured in the inventory. I did not hear of any unusual problems resulting from the servicing of printers (if servicing was indeed done).
- It was my fault that the inspector did not see my mini back-up computer, frankly I forgot I had it. Since the inventory AZ IT has been to the facility and seen the back-up.
- Only reason for disagree on 2nd question is that we had all spare equipment out in one central location so no probing questions were needed.

Comments about the 2013 inventory process (cont.)

- Satellite clinic at elementary school was closed for spring break during scheduled inventory, had to reschedule for a different time. Other than that, all went smooth.
- The Rep was attentive and cared about ensuring printers were cleaned and functional.
- The schedule was shared with us prior to the visit, but it seemed that we could have organized a more efficient travel schedule if given the opportunity to.
- WIC clinics had to work around the vendors schedule instead of the vendor working with what was best for the clinic.

Improvements & Next Steps

Open Discussion...

